

Summary of Dental Benefits
AFL Hotel - Group No. 60
Effective: 01/01/2022

This summary is a brief description of a Hawaii Dental Service (HDS) member's dental benefits. Some limitations, restrictions, and exclusions may apply. Plan benefits are governed by the provisions detailed in the group's and/or subscriber's agreement with HDS, HDS's Procedure Code Guidelines and Delta Dental National Policies when applicable. Certain provisions may vary across group agreements such as waiting periods, frequency and age limitations, etc. and may not be included in this summary. For additional information, please contact HDS Customer Service. As an HDS member, you may visit any licensed dentist, but your out-of-pocket costs may be lower when visiting an HDS participating dentist. All dental claims must be filed within 12 months of the date of service to be eligible for HDS claims payment.

AFL HOTEL & RESTAURANT ACTIVES	
Plan Maximum The most HDS will pay for each person for all covered dental services performed.	\$2,500
Diagnostic & Preventive Waiver HDS's payment for Diagnostic and Preventive services will not be deducted from the member's Plan Maximum.	Yes
	HDS PLAN PAYS
DIAGNOSTIC	AFL HOTEL & RESTAURANT ACTIVES
Examinations	100 % 1 per calendar year
Bitewing X-rays	100 % 2 per calendar year
Other X-rays	80 % Full mouth x-rays 1x/3 yrs
PREVENTIVE	
Cleanings	100 % 2 per calendar year
Fluoride	80 % 1 per calendar year Allowed through age 17
Silver Diamine Fluoride	80 %
Space Maintainers	80 % Allowed through age 17
DIABETES (4 CLEANINGS) AND PREGNANCY (3 CLEANINGS)	
If the member has multiple conditions, they will only be eligible for the benefit with the most cleaning(s) and/or gum maintenance treatments of a single condition. All benefits are covered at 100% unless otherwise noted.	
Diabetes • Cleanings/Gum Maintenance	Additional 2 per calendar year
Pregnancy (Expectant Mothers) • Cleanings/Gum Maintenance	Additional 1 per calendar year
BASIC CARE	
Fillings Once every two years per tooth per surface.	80 % White-colored fillings limited to front teeth.
Root Canals	80 %
Gum/Bone Surgeries Once every three years per quad.	80 %
Gum Maintenance	80 %
Oral Surgeries	80 %
MAJOR CARE	

Crowns & Gold Restorations	80 % 1x/5yrs per tooth White crowns limited to front teeth and bicuspid.
Fixed Bridges & Dentures	80 % 1x/5yrs per tooth
Implants	80 %
OTHER SERVICES	
Emergency Treatment of Dental Pain (Palliative Treatment) Once per visit per dental office for relief of pain but not to cure	80 %
Adjunctive General Services	80 %

Access to HDS Information 24/7

Visit HDS Online at HawaiiDentalService.com to:

ACCESS YOUR ACCOUNT

- Visit HawaiiDentalService.com
- Click “Member Login”
- Click “Create an account”
- Complete the “Account Registration” form
- Select “Yes” to be notified via e-mail when a claim is processed and “Yes” to “Request electronic Explanation of Benefits”
- Click “Register”

SEARCH

- For an HDS participating dentist in Hawaii, Guam or Saipan by specialty, location, handicap accessibility, weekend hours, and more
- For a Delta Dental Premier participating dentist on the Mainland or Puerto Rico by specialty, location, weekend hours and more

DOWNLOAD & PRINT

- A summary of your benefits for tax purposes
- Blank claim forms
- Your HDS membership card
- Your EOB statements
- HDS Notice of Privacy Practices

CHECK

- Whether you and/or your dependents are eligible for HDS benefits
- What dental services are covered by your plan
- What the limits are of each type of covered service and how much you have used

VIEW

- Your Explanation of Benefits (EOB) statements
- A list of frequently asked questions
- HDS contact information

REQUEST

- To receive emails when your claims are processed
- To receive EOB statements via email
- An HDS membership card to be mailed to you

How to Contact HDS

Customer Service Representatives

From Oahu: (808) 529-9248

Toll-free: 1-844-379-4325

Customer Service Call Center Hours:

Monday – Friday: 7:30 AM – 4:30 PM HST

Excluding State observed holidays and the day after Thanksgiving

Walk-in Office Hours:

Monday – Friday: 8:00 AM – 4:30 PM HST

Send Written Correspondence to:

Hawaii Dental Service
Attn: Customer Service
900 Fort Street Mall, Suite 1900
Honolulu, HI 96813-3705

E-mail: CS@HawaiiDentalService.com

FAX:

From Oahu: (808) 529-9366

Toll-free fax: 1-866-590-7988